

FAQ – Set at top of tool bar.

What does the quote include?

Typical removal/transport quote include:

door to door service (ground floor) there will be a small charge for any delivery or collection above ground floor.

One man crew - to keep the costs low we are providing one man crews , so in case of any big furniture please arrange help to load or unload.

Insurance up to £20.000 .

How to book my removal?

To book your service please use our online booking form.

After submitting this form you will receive an invoice and payment instructions.

How and when to pay?

You can pay by bank transfer or use our online payment gate

Minimum 50% prepayment no less than 7 days before delivery

Outstanding amount on delivery to the driver.

Do you sell boxes?

We can offer to you all types of packaging materials from our business partner boxes2move.

Free delivery in London on orders over £35. see banner on the right.

How to pack my belongings?

Pack one room at a time, labelling each moving box with a description of its contents and its destination (e.g., kitchen, bathroom). Be as specific as you can; it will make unpacking that much easier. Keep the weight of your moving boxes under 70lbs. don't apply tape directly to polished or painted wood finishes. Removing the tape could ruin the surface.

Appliances

Do not box your appliances - our move team has been trained to handle these items with care.

With major appliances, check with the appliance dealer for any special moving instructions. For all large appliances, remove loose fittings and accessories and pack separately. Tie down, tape or wedge all movable parts and doors.

Freezer/Refrigerator

Defrost and dry interiors well. If you do not defrost your refrigerator, the interior could mold and mildew during storage. When you get your refrigerator back, make sure refrigerator stands upright for at least 24 hours before plugging in.

Household Items

Beds

Disassemble the bed frame. Tie rails and cross-pieces together with packing tape. Be sure to mark on tape to show where pieces fit together for reassembly. You can protect your mattress and box spring with one of our mattress covers or large sheets of plastic.

Bicycles

Loosen, lower and turn handlebars at right angles to save space. Clean and cover chains and pedals to protect other items from being snagged or soiled.

Books

they're heavy, so use spread them across many boxes. Pack books flat, alternating bindings, and fill empty spaces with packing paper or bubble wrap.

Bureaus, Dressers

Your drawers and cabinets must be empty to be stored. Our move team will secure your drawers and pad the item.

Chairs

Our move team will wrap the arms and legs to prevent scratches.

Clothes

Dresses, coats, suits - anything hanging in closets - travel best in our reusable wardrobe boxes, which can be used seasonally as "extra closets" for wardrobe storage. Each box has a 2 foot bar in it from which to hang your clothes. Other clothes can remain folded in our signature boxes.

Dishes

Individually wrap each piece with bubble. Place saucers, plates and platters on edge - DO NOT STACK FLAT. Cups and bowls may be placed inside each other and wrapped three or four in a bundle.